



HOW TO PROCESS WARRANTY CLAIMS

TUFF 360 WARRANTY

Armstrong Truck, Bus & Radial (TBR) tires are covered by the TUFF 360 warranty*, which includes:



ROAD HAZARD
COVERAGE



FREE REPLACEMENT
12MO / 2/32"



8-YEAR WARRANTY
PERIOD



CASING WARRANTY
'TIL 3 RETREADS

*Please refer to detailed warranty coverage for specific details.

In the event of a claim involving an Armstrong truck tire, please follow these steps to request an adjustment:

← **Tire Distributor's Obligation**

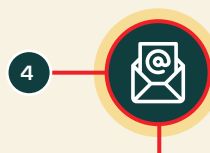
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1 Request a **CLAIM ADJUSTMENT FORM** from your sales representative.
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2 **FILL OUT** the Claim Adjustment Form.
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3 Submit **FOUR (4) MEDIUM RESOLUTION PICTURES** of the following:

 - 1-1 Serial and DOT number, **(labeled as 1-1)**.
 - 1-2 The specific condition being claimed **(labeled as 1-2)**.
 - 1-3 The complete tire with the tread portion clearly visible, **(labeled 1-3)** and so forth.
 - 1-4 The inner side of the tire, clearly showing the damaged area **(labeled as 1-4)**.



Email all required materials to: claims@zafco.com

All claims will be settled within 45 working days upon receipt of all required information. Approved claims will be issued as a credit to your account.

armstrongtire.com/commercial/warranty

