



TUFF 360 WARRANTY PROGRAM 2026



TRUCK & BUS RADIAL TIRES
UNITED STATES AND CANADA



TUFF 360 WARRANTY PROGRAM

WHO IS ELIGIBLE FOR THIS LIMITED WARRANTY COVERAGE? ELIGIBILITY CONDITIONS

To be covered by the terms of this Limited Warranty, you must meet all of the following conditions:

1. You are the original purchaser, or the original purchaser's authorized agent, of new Armstrong truck tires that feature a valid and legible DOT (Department of Transportation) tire identification number.
2. The tire size, load index, and speed rating are equivalent to or greater than the specifications provided by Armstrong.
3. The tire was used only on the vehicle on which it was originally installed and was not transferred, resold, or removed for use on another vehicle.
4. The tire was purchased on or after January 1, 2015, and you can provide original proof of purchase (such as receipt or invoice) showing the date of purchase, tire size, and dealer name.

This Limited Warranty applies only to eligible tires purchased and used in the United States (meaning the 48 contiguous states, the District of Columbia, Hawaii, and Alaska), and Canada.

This Limited Warranty applies only to the original purchaser or the original purchaser's authorized agent. The original purchaser and any authorized agent may not assign or transfer their rights under this Limited Warranty to any other person or entity, except to the extent such restriction is prohibited by applicable law.

WHAT IS COVERED UNDER THE LIMITED WARRANTY AND FOR HOW LONG?

A. FREE TIRE REPLACEMENT:

Subject to the terms and conditions of this Limited Warranty, any eligible tire that becomes unserviceable due to a covered defect in materials or workmanship will be replaced free of charge with a comparable Armstrong tire. This free replacement coverage applies during the first 2/32" of treadwear, or within twelve (12) months from the date of purchase (original proof of purchase is required), whichever comes first, and only for tires supplied directly from Armstrong or through an authorized Armstrong dealer.

Armstrong will reimburse the documented cost of mounting and balancing for up to a maximum of \$16.00 per tire. You are

responsible for any additional costs, taxes, or fees. The defective Armstrong tire must be presented to and replaced by Armstrong or an authorized Armstrong dealer, and Armstrong reserves the right to retain the defective tire for inspection.

B. PRO-RATED TIRE REPLACEMENT:

After the free replacement period expires, this pro-rated tire replacement credit coverage applies to any eligible tire that becomes unserviceable solely due to defects in materials or workmanship. This pro-rated tire replacement credit coverage remains available for eight (8) years from the original date of purchase (original proof of purchase is required) and applies only to tires supplied directly from Armstrong or an authorized Armstrong dealer.

The following conditions apply to all pro-rated tire replacement credit claims:

1. Only damage that is solely due to defects in materials or workmanship, as determined by Armstrong in its sole discretion, will be accepted.
2. Upon inspection, Armstrong or its authorized representatives, will have the sole and final discretion to determine whether a tire qualifies for this coverage. The final decision on eligibility will be made by Armstrong representatives or authorized personnel.
3. Any replacement credit will be calculated on a prorated basis, as determined by Armstrong. You are responsible for all mounting, balancing, or any other service charges, taxes, disposal fees, and all government fees.

HOW WILL REPLACEMENT VALUE BE CALCULATED?

The replacement value will be calculated based on the amount of remaining tread depth on the eligible tire at the time of inspection, using the following formula:

$$\text{Adjustment Percentage} = \frac{(\text{Remaining Tread Depth})}{(\text{Original Tread Depth})} \times 100$$

The resulting adjustment percentage will be applied to the applicable replacement tire price, as determined by Armstrong, to calculate the amount of any replacement credit.

C. ROAD HAZARD COVERAGE:

COVERAGE DETAILS

The Armstrong Road Hazard Warranty protects eligible Armstrong TBR tires against unforeseen damage caused by road hazards encountered during normal driving conditions. If a tire sustains covered damage, it may qualify for a pro-rata refund based on the original purchase price, as determined by Armstrong in its sole discretion.

THIS LIMITED ROAD HAZARD WARRANTY ONLY COVERS DAMAGE CAUSED BY

- Cuts, unrepairable punctures, snags, and bruises.
- Impact from potholes, curbs, or road debris.

ELIGIBILITY CRITERIA

- This limited road hazard warranty applies only to the following tire patterns: ASH+, ADH, ATH, ATH20, ASR+, ASR20 and ADR3.
- This limited road hazard warranty coverage is valid for three years from the date of purchase (original proof of purchase

is required) or until 50% tread wear, whichever occurs first, for tires supplied directly from Armstrong or an authorized Armstrong dealer.

- Effective May 2026, this limited road hazard warranty coverage is limited to tires with a 2026 DOT date code ONLY.

WHAT IS NOT COVERED UNDER THIS LIMITED WARRANTY?

1. Tire damage or failure due to:
 - a. Improper use or operation. This includes overinflation, underinflation, overloading, contamination by petroleum products or other chemicals, tire chain damage, racing, excessive off-road use, commercial misuse, or willful abuse.
 - b. Improper or insufficient maintenance or repairs. This includes misalignment, wheel imbalance, defective brakes or shock absorbers, improper mounting or dismounting, failure to rotate or maintain tires, or other vehicle conditions.
 - c. Retreading, repairs, or alterations by third parties.
 - d. Road hazards, except as set forth above in this Limited Warranty.
2. Tires that are:
 - a. Used beyond the original tread life (where wear indicators are exposed).
 - b. Sold as "Defective Appearance" (DA) tires.
 - c. Branded as "Blemished" or "Non-Adjustable."
 - d. Installed on any vehicle other than the original vehicle.
 - e. Purchased as used tires.
3. Ride [Tire] disturbances that occur after the first 2/32" of treadwear.
4. Ozone or weather cracking on tires purchased more than four (4) years prior to the date of the claim. Original proof of purchase is required. Without original proof of purchase, the date of manufacture will determine eligibility.
5. Any tire alteration. This includes retreading, repairs, siping, buffing, stud pin holes, re-grooving, or additives.
6. Any other damage caused by actions, omissions, or conditions that do not follow or comply with Armstrong's specifications or the vehicle manufacturer's specifications, including use in applications not recommended by Armstrong.
7. Normal wear and tear or irregular wear from suspension/alignment.
8. Accidents.
9. Theft or vandalism.

ARMSTRONG CASING ALLOWANCE

If an Armstrong TBR tire becomes unserviceable for a reason within the manufacturer's control, determined by Armstrong in its sole discretion, and the casing cannot be retreaded, Armstrong may offer a casing allowance. This casing allowance applies within eight (8) years from the date of manufacture or through three (3) retreads of service, whichever comes first.

Casing Size Table:

1 st RETREAD: \$100	1 st RETREAD: \$60
2 nd RETREAD: \$75	2 nd RETREAD: \$30
3 rd RETREAD: \$35	3 rd RETREAD: \$15
11R22.5	215/75R17.5
11R24.5	235/75R17.5
12R22.5	245/70R17.5
12R24.5	225/70R19.5
295/75R22.5	245/70R19.5
295/80R22.5	265/70R19.5
285/75R24.5	285/70R19.5
315/80R22.5	245/75R22.5
385/65R22.5	265/75R22.5
425/65R22.5	255/70R22.5
445/65R22.5	275/70R22.5

Note: This allowance does not include the costs of retreading services, materials, or other related expenses.

EXCLUSIONS FOR CASING WARRANTY:

1. Casings that cannot be retreaded due to excessive tread wear.
2. Failures resulting from incorrect retread material or processing.

HOW TO FILE A WARRANTY CLAIM

To submit a warranty claim, you must first complete an Armstrong "Claim Adjustment Form". You can request this form by emailing claims@zafco.com with the subject line "Claim Adjustment Form Request."

Each claim must include at least four (4) clear, medium-resolution pictures per tire showing:

1. Serial and DOT number, (labeled as 1-1).
2. The specific condition being claimed (labeled as 1-2).
3. The complete tire with the tread portion clearly visible, (labeled 1-3) and so forth.
4. The inner side of the tire, clearly showing the damaged area (labeled as 1-4).

Armstrong and its representatives reserve the right to inspect the tire before providing any replacement, credit, or refund. You must retain the defective tire and make it available for inspection by Armstrong or its authorized representatives upon request. Failure to retain or produce the tire may result in denial of the claim.

You must email the completed form and pictures to claims@zafco.com. All claims must be submitted within [60] days of discovering the tire condition. Armstrong will use commercially reasonable efforts to review claims within [45] days after receiving all required details and documentation, but this target timeframe is not a guarantee of claim approval or payment. Failure to submit a complete claim within the required timeframe may result in denial of the claim.

LEGAL RIGHTS AND DISCLAIMERS

LEGAL RIGHTS

This Limited Warranty gives you specific legal rights. You may also have other rights under applicable federal law and the laws of the state where the tire was purchased or used, and those rights vary from state to state. This warranty is intended to be a limited warranty and not a full warranty to the maximum extent permitted by applicable law.

WARRANTY LIMITATIONS

To the fullest extent permitted by applicable law, this Limited Warranty constitutes the sole and exclusive express warranty for the tire, and the remedies provided under this Limited Warranty constitute the sole and exclusive remedies available for any defect, nonconformity, condition, or other claim relating to the tire. This Limited Warranty is provided in lieu of all other warranties, remedies, representations, and conditions, whether oral, written, statutory, or otherwise, including any warranty arising from course of dealing, course of performance, usage of trade, advertising, statements, samples, specifications, or descriptions.

For tires purchased for commercial, business, fleet, resale, or other non-household use, all implied warranties, including any implied warranty of merchantability, implied warranty of fitness for a particular purpose, and warranty against hidden or latent defects, are disclaimed to the maximum extent permitted by applicable law, and this Limited Warranty is the sole and exclusive warranty. If applicable law does not allow an implied warranty to be disclaimed, including in certain consumer transactions, the duration and scope of any implied warranty are limited to the shortest period and narrowest scope permitted by law, and in no event will any implied warranty last longer than the applicable express warranty period for the tire.

Some states do not allow disclaimers of implied warranties or limitations on how long an implied warranty lasts, so these limitations may not apply to you.

LIMITATION OF LIABILITY

To the fullest extent permitted by applicable law, Armstrong and its parents, subsidiaries, affiliates, distributors, dealers, representatives, employees, and agents will not be liable for any indirect, special, incidental, consequential, exemplary, multiple, punitive, or other enhanced damages of any kind, including lost profits, loss of use, loss of time, loss of business, loss of reputation or goodwill, property or vehicle damage, towing, [personal injury], or substitute transportation, whether based in contract, tort, strict liability, statute, or any other legal theory, even if advised of the possibility of such damages. To the fullest extent permitted by applicable law, Armstrong's total aggregate liability for any tire or [tire] claim will not exceed the original purchase price paid for the tire at issue. [The foregoing exclusions and limitations do not apply to damages caused by Armstrong's gross negligence or willful miscon-

duct]. These limitations and exclusions are independent of any limited remedy and will apply even if any limited remedy fails of its essential purpose. Some states do not allow the exclusion or limitation of incidental or consequential damages or certain other limitations, so these limitations may not apply to you.

NO AUTHORITY TO MODIFY

No dealer, distributor, retailer, salesperson, employee, representative, or other entity or person is authorized to create, expand, extend, waive, or modify this Limited Warranty, or to assume any obligation or liability on behalf of Armstrong, unless the change is in a written document signed by an authorized representative of Armstrong.

GOVERNING LAW; DISPUTE RESOLUTION; CLASS ACTION WAIVER

This Limited Warranty, and any dispute, claim, or controversy arising out of or relating to this Limited Warranty or any tire covered by this Limited Warranty, including any claim relating to the purchase, condition, performance, use, repair, replacement, adjustment, or refund of any such tire, will be governed by and construed in accordance with the laws of the State of Florida, without regard to its conflict-of-law rules. This governing law provision applies to the fullest extent permitted by law. [Nothing in this Limited Warranty limits or excludes any rights or remedies that cannot be waived under federal law or under the laws of the state in which the covered tire was purchased or used.]

Any dispute, claim, or controversy arising out of or relating to this Limited Warranty or any covered tire must be brought exclusively in the state or federal courts located in Miami-Dade County, Florida, and each party consents to the personal jurisdiction of those courts.

[To the fullest extent permitted by applicable law, any dispute, claim, or controversy arising out of or relating to this Limited Warranty, any covered tire, or any related inspection, repair, replacement, adjustment, refund, or service may be brought only on the claimant's own behalf and not as a plaintiff, representative, or class member in any class, collective, consolidated, representative, private attorney general, or similar proceeding. No court, arbitrator, or other tribunal may combine or consolidate the claims of more than one claimant or otherwise preside over any class, collective, consolidated, representative, private attorney general, or similar proceeding, unless all parties expressly agree in writing to do so after the claim has arisen.]

STATE LAW LIMITATIONS; SEVERABILITY

Certain exclusions, disclaimers, limitations of liability, remedy limitations, claim requirements, transfer restrictions, time limits, or governing law provisions in this Limited Warranty may be limited, prohibited, or unenforceable under

applicable law in some jurisdictions or for some purchasers. In that event, the affected provision will be enforced to the maximum extent permitted by applicable law, adjusted or reformed to the minimum extent necessary to make it enforceable, or severed if adjustment or reformation is not permitted. Any adjustment, reformation, or severance will not affect the validity or enforceability of the remaining provisions of this Limited Warranty.

ENTIRE WARRANTY; MODIFICATIONS

This Limited Warranty constitutes the entire warranty agreement between Armstrong and the purchaser with respect to the tires described herein and supersedes all prior or contemporaneous representations, understandings, or agreements, whether written or oral. Armstrong reserves the right to modify this Limited Warranty at any time; however, any such modification will apply only to tires purchased after the effective date of the modification.

SAFETY WARNING

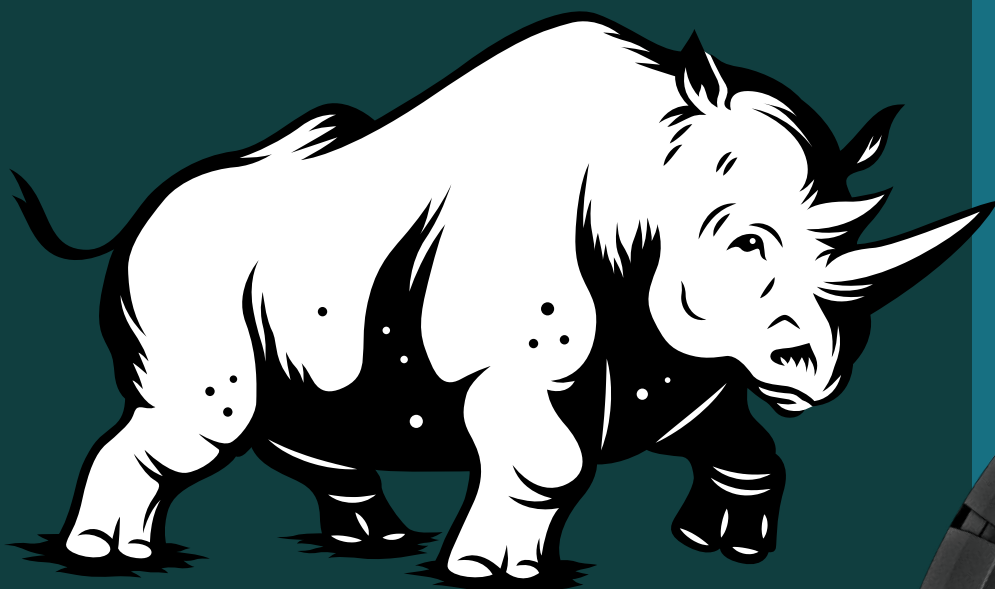
At Armstrong, your safety is our top priority. Proper maintenance is essential to avoid serious injury and/or death. We recommend the following safety steps:

1. Have your tires regularly inspected by a qualified professional.
2. Follow proper recapping procedures. We strongly recommend a pull point of 4/32" to 6/32" to protect the casing.
3. Tires should only be mounted by trained professionals. Always follow Armstrong's specifications and recommendations and the vehicle owner's manual to avoid under-inflation or overloading.
4. Use only approved rims and wheels.
5. We recommend replacing any tires that are more than ten (10) years old based on their manufacture date.
6. Avoid purchasing used tires, as internal damage may not be visible.
7. Perform routine air pressure checks according to your vehicle manufacturer's specifications.
8. Maintain proper inflation.
9. Replace damaged tires immediately.
10. Do not exceed load/speed ratings.
11. Follow vehicle manufacturer specifications and recommendations.

If you experience vibrations, notice a bulge, or see any irregularities, please have your tires evaluated by a professional immediately.







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