



HOW TO PROCESS WARRANTY CLAIMS

TUFF HAUL WARRANTY

Armstrong Tire's Truck, Bus & Radial (TBR) tires are covered by the TUFF HAUL warranty coverage*, which includes:



7-YEAR WARRANTY PERIOD



CASING WARRANTY 'TIL 2 RETREADS







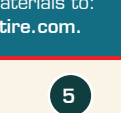
FREE REPLACEMENT 12MO/2/32NDS

*Please refer to detailed warranty coverage for specific details.

In case of a claim regarding an Armstrong truck tire, please follow these steps to claim an adjustment:

← Tire Distributor's Obligation

- 1  Request a **CLAIM ADJUSTMENT FORM** from your sales representative.
- 2  **FILL OUT** the Claim Adjustment Form.
- 3  Submit **THREE (3) MEDIUM RESOLUTION PICTURES** of the following:
 - 1-1 Serial and DOT number, labeled as **1-1**.
 - 1-2 Damaged portion, labeled as **1-2**.
 - 1-3 Complete tire with the tread portion clearly visible, labeled **1-3**.

- 4  Email all required materials to: claims@armstrongtire.com.
- 5  **MAIL** the DOT and serial number cut-outs of adjusted claims to:
Armstrong Tire
Attn: Technical Department
3200 NW 67th Ave
Building 2, Suite 260
Miami, FL 33122, USA.

All claims will be settled within (30) thirty working days upon receipt of full details using the instructions stated above in the form of a credit to your account.

