



HOW TO PROCESS WARRANTY CLAIMS

TUFF 360 WARRANTY

Armstrong Tire's Passenger & Light Truck tires are covered by the industry-leading TUFF 360 warranty coverage*.

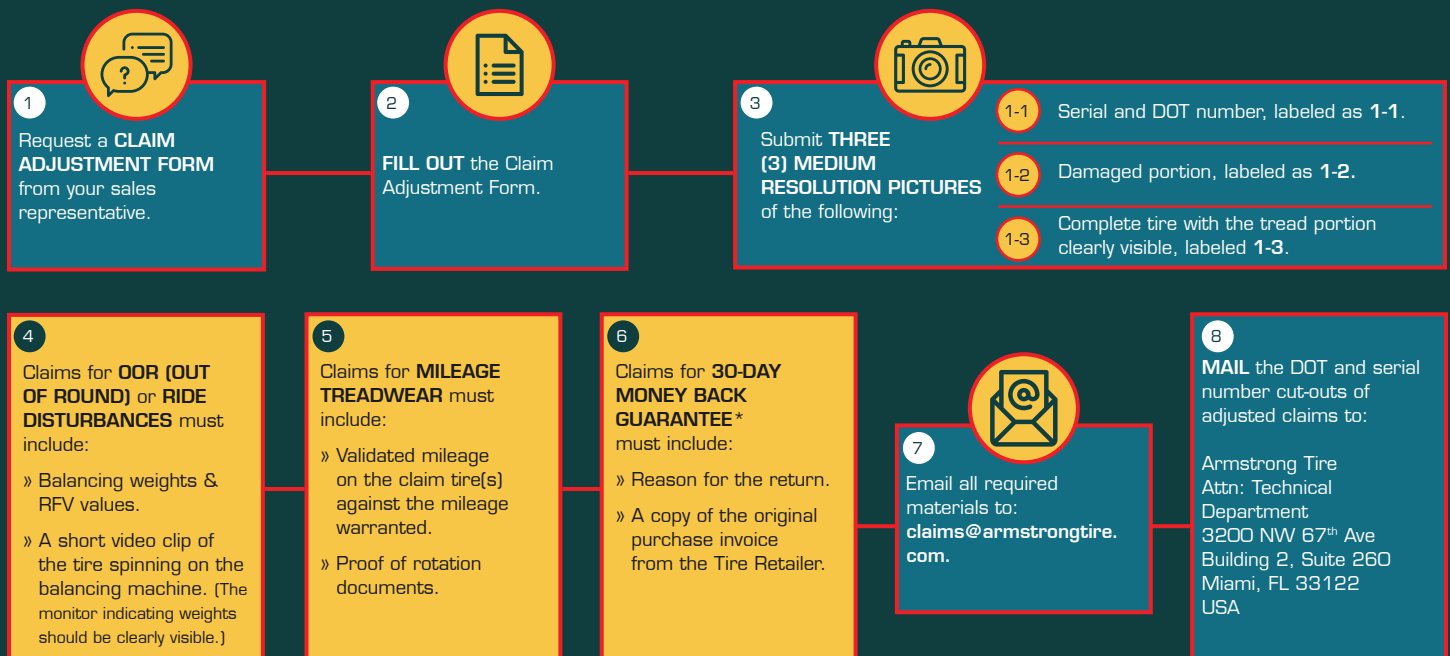
SUMMARY OF COVERAGE

	6 YEAR LIMITED WARRANTY	WORN TREAD REPLACEMENT	24/7 ROADSIDE ASSISTANCE	ROAD HAZARD REPAIRS	30-DAY MONEY BACK
Administered By	Armstrong	Armstrong	3 rd Party Administrator	3 rd Party Administrator	Armstrong
Parties Involved for Claim	Tire Distributor	Tire Distributor	End-User	Tire Retailer and/or End-User	Tire Distributor
Coverage Period	Six (6 years)	Up to 2/32"nds of treadwear	Two (2) years	Two (2) years	Thirty (30) days
Claim Adjustment Amount	Free Replacement or Pro-rated	Pro-rated	Up to \$75.00/year	Free Replacement for Two (2) Years \$20.00/tire for flat tire repairs	Full Refund + \$10.00/tire for Mounting/Balancing

*Please refer to detailed warranty coverage at armstrongtire.com/TUFF360 for specific details.

THE WORKMANSHIP & MATERIALS, MILEAGE TREADWEAR, & 30-DAY MONEY BACK GUARANTEE

← Tire Distributor's Obligation



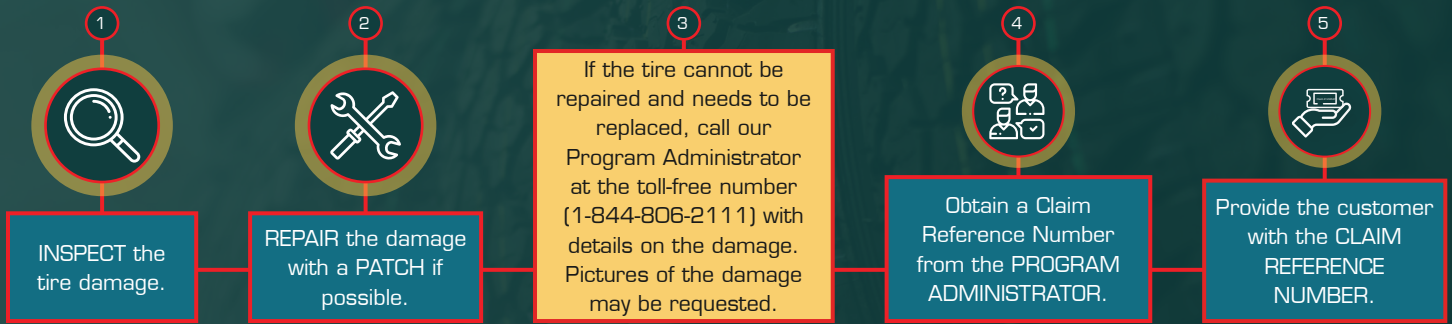
All claims will be settled within (30) thirty working days upon receipt of full details using the instructions stated above in the form of a credit to your account.

*The costs of mounting and balancing up to \$10.00, plus applicable taxes will be refunded.

ROAD HAZARD DAMAGE

← Tire Retailer's Obligation

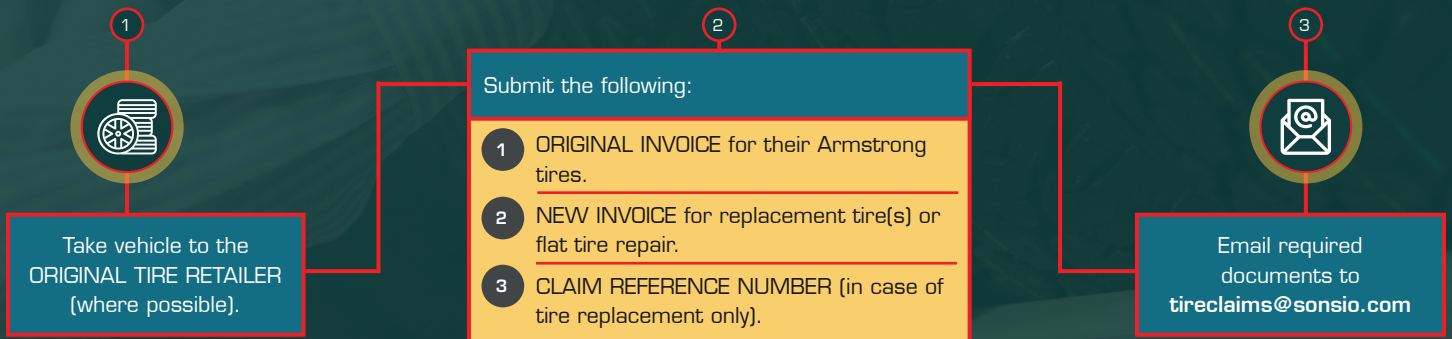
Claims related to Road Hazard are handled by the Tire Retailer (servicing facility) and/or the end-consumer. When a customer reports a road hazard condition, the **TIRE RETAILER** must:



Note: All reimbursements are made directly to the end-user. However, the Tire Retailer can choose to accept payment directly. To do so, please follow the steps below.

← End-User's Obligation

When reporting a road hazard condition, the customer/end-user must:

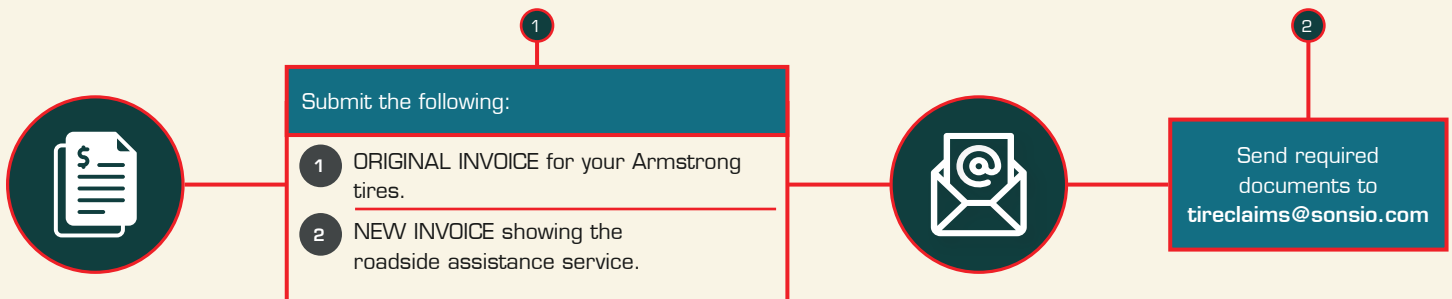


The end-user will be reimbursed directly by the 3rd Party Program Administrator.

ROADSIDE ASSISTANCE

← End-User's Obligation

In case of roadside assistance, the customer must call the toll-free number (1-844-806-2111) for access to roadside assistance dispatcher 24 hours a day, 365 days a year. To claim reimbursement:



The end-user will be reimbursed for up to \$75.00 for flat-tire change assistance per year for two-years. Any other services including towing or other services will not be reimbursed.

