



ROAD HAZARD CLAIMS CHECKLIST

Before calling the Program Administrator to file a Road Hazard claim, make sure you have the following information handy:



CUSTOMER INFORMATION

- First Name
- Last Name
- Phone Number
- Address



FACILITY INFORMATION

- Tire Shop Name
- Tire Shop Address
- Email Address



VEHICLE INFORMATION

- Year
- Make
- Model
- VIN Number
- License Number
- Original Mileage
(at the time of installation)
- Replacement Mileage
(at the time of tire replacement)



TIRE INFORMATION

- Tire Part Number
- Complete DOT Number
- Tire Make
- Tire Model
- Tire Size
- Remaining Tread Depth
- New Tread Depth



PURCHASE INFORMATION

- Original Purchase Date
(date tire was purchased)
- Original Invoice Number
- Replacement Date
(date tire was replaced)
- Replacement Invoice Number
- Customer's Original Tire Purchase Price (\$)
- Customer's Replacement Tire Purchase Price (\$)



*DAMAGE INFORMATION

- Tire position
- Is the tire repairable?
- Does the tire have more than 2/32" of tread remaining?
- Exact description of the tire damage

*If damage description is unclear, you may be required to submit pictures of the tire damage.

Note: Additional questions may be asked depending on individual claims.



TOLL FREE NUMBER FOR ROAD HAZARD CLAIMS

1 (844)806-2111